

# Warehouse Management System



Efficiently Process User Requests with Speed & Accuracy



Easily Manage & Track Project Budget



Effectively Manage Inventory & Logistics



Precisely Maintain QC of Non-conforming Supplies

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Schedule a **Demo** with  
our Product Specialist  
today!



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# WAREHOUSE MANAGEMENT SYSTEM BENEFITS

## ● Intuitive & Simple UI

- Single solution for inventory management and logistics
- Graphical representation of storage location, storage type, and space availability
- Easy addition of multiple projects, clinical sites, clinical supply types (test, comparator, placebo, device, any other goods type), and third party vendors
- Real-time inventory view to help operational users process requests with speed and accuracy
- View of overall pending request statuses (pending QC, labeling, shipment dispatch etc.) on a single screen

## ● Virtual Warehouse Storage System

- Create a virtual storage system to track and manage clinical trial supplies on a click of the mouse
- Define the storage space based on controlled temperature regimes such as ambient room temperature, 2-8 degree refrigerators, and minus degree deep freezers and cryo-systems
- Separate the storage space based on quarantined versus ready-to-dispatch goods; drugs versus clinical trial supplies
- Locate materials virtually with system generated location nomenclature; identify vacant locations and manage storage efficiently
- Relocate goods, as desired

## ● Quality Control of Non-conforming Study Supplies

- Cargo inspection including any damaged or tampered clinical supplies and verification of batch, lot numbers, labels, and packaging (if applicable)
- Easy upload and verification of data-logger information for in-transit temperature excursions

## ● Real-time Reports & Graphs for Decision Making

- Generate project specific and storage related reports for operational efficiency
- Get inventory information of supplies received, QC'ed, labeled, dispatched, returned, quarantined, and destroyed

## ● Easy API Integration

- Easy integration with external shipping vendors for real-time tracking of dispatched goods
- Easy integration with Octalsoft IWRS or any third party IWRS system to synchronize the shipment management process
- GPS sensors for live tracking of transport vehicles to provide shipping and delivery updates

## ● Automated Processes & Integrated Workflow

- End-to-end clinical trial supply management workflows
- End-to-end logistics processes
- Email notifications and alerts to stakeholders for critical data such as
  - Near expiry date goods
  - Low level stock
  - Expired goods
  - Temperature excursion in stored goods

## ● Precise Inventory Management Tools

- Online monitoring of 24x7 data logger data with inbuilt alarms for out of range temperature excursions
- First-in First-out (FIFO) rule logic integrated for efficient stock balance
- Integrated barcode labeling and scanning for total supply reconciliation
- Transfer of generic drugs & trial material between different projects for a single client
- To & fro shipments to clinical sites
- Return unused supplies to sponsor or facilitate destruction at a third party destruction vendor

## ● Integrated Billing & Financial Reporting

- Create financial accounts for third party vendors
- Manage contracts and financial transactions for each project
- Detail project/study based budget configuration for logistics management
- Track project expenditure against projection, reduce cost, and increase overall productivity

“

Octalsoft WMS solution is an end to end solution for warehouse/depot for clinical trials. Starting from client management and procurement to destruction of the material, every step is supported with detailed information. With its graphical representation of storage and inventory, users can easily track and pick the materials they need to find.

**Krunal Bhatt**  
Technical Manager | Octalsoft

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# OUR UNIQUE CUSTOMER SUPPORT STRUCTURE



## Detailed User Manuals/Guides

One Stop-Hassle Free Support



Detailed user guides & training sheets for every product module



Guided video tutorial sessions to address user queries



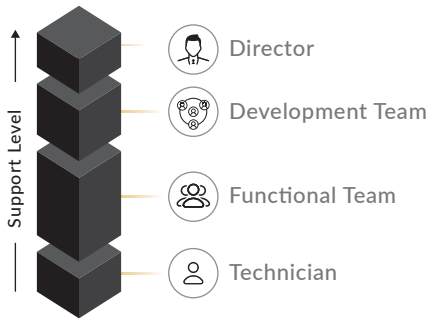
Exhaustive FAQ sheets per product module



## 24 X 7 Help Desk Support

Our Specialists are Always Available to Resolve Your Queries

- 1 | Customized screen for every user
- 2 | Integrated online & offline support
- 3 | Comprehensive repository of common queries
- 4 | Module embedded chatbot



## Meet David, Depot Manager



He works at a mid-size pharmaceutical company. With more than 15 years of experience in managing clinical trial supplies and logistics, David oversees the daily operations of the depot, including inventory management, order fulfillment, and shipment tracking.

Despite having a team of experienced warehouse associates, David faces several challenges in managing clinical trial supplies such as tracking inventory levels, coordinating with vendors and study sites, and ensuring timely and accurate delivery of supplies.

To address these obstacles, David has adopted the Octalsoft WMS. Our solution gave David real-time visibility into inventory levels, allowing him to quickly identify items that need restocking and reorder them on time. It also offered advanced reporting capabilities, enabling David to generate custom reports and dashboards to meet the needs of various stakeholders. Our WMS solution also helped David to manage order fulfillment with greater efficiency, ensuring timely and accurate shipment tracking.

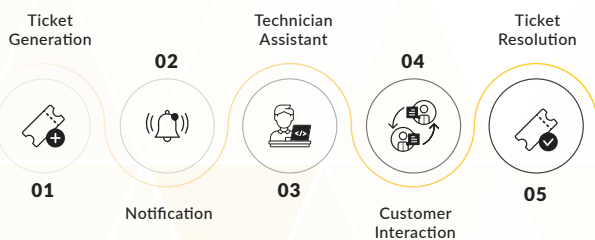
Overall, by adopting our WMS solution, David has been able to streamline warehouse operations and make informed decisions to drive the success of the depot's operations.



## Embedded Agile Ticketing Feedback System

Your Query is Our Priority

Issue based (bug, enhancement, data rectification & others) ticket resolution system to address urgent queries on priority



## AI Powered Module Specific Chatbot

Personalized Just for You!

- 1 | Specific phone key number allocation to every client
- 2 | Local & international support
- 3 | Integrated online & offline support

# WHY CONSIDER OUR eCLINICAL SOLUTION?



## Single Unified Mobile-Enabled Platform

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents



## Regulatory Compliant

Compliant with all current & highest regulatory guidelines:



## Patient Centric

Integrated ePRO & eConsent enables you to conduct patient-centric virtual trials to access diverse population all over the world for smarter and faster trials



## Audit Ready Database

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents



## Global Mega Trials in Multiple Languages

Experience conducting global trials for all types of studies and trial phases with US FDA Submission | EMA Submission | DCGI Submission



## Fast Study Startup

Shortest build times with over 90% of studies deployed within 2-4 weeks. Easy-to-use trial builder allows quicker configuration of eCRFs



## Configurable, Customizable, Cost Effective & Easy to Use

The platform can easily integrate with your existing system and can also get designed as per your requirements for increased flexibility, mobility and scalability



## Unparalleled Global Customer Support

End-to-end physically & logically secured cloud solution that effortlessly manages data collection, IP supplies, randomization, study compliance, and documents

## Our Values

For 15+ years, we've mastered the art of Simplifying Technology so that greater discoveries can happen sooner. As a leading eClinical Solution provider, we've always invested in the right expertise, experts, and technology that keeps us, and you at the forefront of science and medicine. As a trusted tech partner for some of the world's leading clinical trial initiatives, our values of innovation, reliability, and client satisfaction guide everything we do.

To know more,  
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